

# **The Activities of Tour Guide at Great Tour and Travel Yogyakarta**



## **FINAL PROJECT REPORT**

**Submitted as a Partial Requirement in Obtaining Degree in the English  
Diploma Program, Faculty of Cultural Sciences  
Sebelas Maret University**

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FACULTY OF CULTURAL SCIENCES  
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2016**

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TRAVEL YOGYAKARTA**

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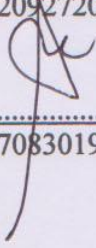
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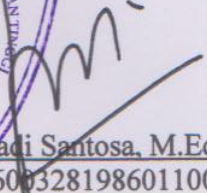
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MOTTO

***“I am unique, I can do anything, I have  
powerful strength.”***

**~ O.A.K**

## **DEDICATION**

I dedicated this final project to:

- My beloved Father
- My Beloved Step Mother
- My beloved Brothers

## **PREFACE**

This final project report was written as a requirement to finish the study in English Diploma Program. I wrote this final project report based on the internship experience as a tour guide at Great Tour and Travel.

*The activities of tour guide at Great Tour and Travel* is the title of this final project report. This final project report consists of activities of tour guide at Great Tour and Travel. There are also problems and solutions in my internship program as a tour guide at Great Tour and Travel.

I realize that this final project report is far from being perfect. Hence, I hope any criticism and suggestions from all the readers.

January 18, 2016

Oki Andri Kusuma

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## ABSTRACT

**Okni Andri Kusuma, 2016. The Activities of Tour Guide at Great Tour and Travel Yogyakarta. English Diploma Program, Faculty Cultural Sciences, Sebelas Maret University.**

This final project report was written based on my internship experience at Great Tour and Travel Yogyakarta. The objectives were to practice the activities as a tour guide, to find out the problems and solutions as a tour guide

The first step in job training, I escorted the senior tour guide. I could know the activities of tour guide in a tour. It was used as a reference for guiding the guests. In guiding process, there were three steps i.e. (1) Preparation: I saw the schedule of the tour for the day after. The schedule was written on the whiteboard by receptionist. After I knew my tour for tomorrow, I prepared the list of the guests and their hotel names, (2) Method of the tour: I picked up the guests at their hotel one by one. After all the guests were already in the car, I introduced myself and my driver. After that, I explained about the schedule, regulation, and interesting object. Then, when we arrived in the tourism destinations, I gave explanation about the general information, entrance fee and meeting point of the tourism destination, and (3) Closing: I thanked and said goodbye to all my guests who joined Great Tour and Travel tour.

There were three problems in my internship experience as a tour guide in Great Tour and Travel. The first problem was that not all my guests could speak English. To overcome this problem, I communicated with them using body language. The second problem was neither I nor all my guests was not a native speaker so we had restrictiveness about English vocabulary. To solve the problem, I used an online dictionary in my smartphone. The third problem was my guests felt uncomfortable with my driver who drove too fast. In this situation, I tried to convince all my guests that they would be okay.



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